



PRIVACY POLICY – ELECTRICALL IOW LTD

ElectriCall IOW Ltd is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using our services or website, then you can be assured that it will only be used in accordance with this privacy statement.

ElectriCall IOW Ltd holds details about you on our database in order to process your enquiry and so that you can be kept up to date with relevant details about your order. Whenever you provide personal information we will treat that information in accordance with current UK Data Protection legislation.

WHO WE ARE

ElectriCall IOW Ltd are an independently owned, fast growing company who offer electrical services all over the Isle of Wight. Our expertise has been continually developed to meet the demands of ever-changing legislation and our customer's needs. We are registered in England and Wales as a limited company under no. 07814493 and our registered office is located at 14 Fleet Close, Ryde, Isle of Wight, PO33 3UU.

WHAT WE COLLECT

We may collect the following information:

- Name
- Contact information including telephone number and email address
- Demographic information such as address, postcode
- Other information relevant to contact details

WHAT WE DO WITH THE INFORMATION WE GATHER

We collect information about you for the sole purpose of contacting you regarding your matter.

We will share your personal data with third parties only where we are required by law, where it is necessary to administer the relationship between us or where we have another legitimate interest in doing so.

MARKETING

We do not send out information about our products and services via email. We will not share your information with third parties for marketing purposes.

ACCESS TO YOUR INFORMATION AND CORRECTION

You have a right to request a copy of the information that we hold about you.

We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.

If you would like a copy of some or all of your personal information, please email info@electricalliw.co.uk or write to us at 14 Fleet Close, Ryde, Isle of Wight PO33 3UU.

SECURITY

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect.

COOKIES

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual.

HOW TO CONTACT US

Please contact us if you have any questions about our privacy policy or information we hold about you:

- by email at info@electricalliw.co.uk
- or write to us at: ElectriCall IOW Ltd, 14 Fleet Close, Ryde, Isle of Wight PO33 3UU